

Financial Policy

1. Payment is due at the time the service is rendered unless financial arrangements have been made. We accept all forms of payment including cash, check, debit or credit card. CareCredit is also available for individuals who qualify. Please see our receptionist to apply.

2. Dental insurance - Insurance should be viewed as an aid in helping make dental treatment affordable. It does not however pay for 100% of services rendered and there is generally a deductible and/or co-payment that the patient is responsible for.

- a) Please bring your insurance card and any insurance information you have. This will help estimate your benefits.
- b) Co-payments and deductibles are due on the date of service. We will estimate (or predetermine benefits on larger cases) the co-payment amount and make payment arrangements prior to treatment. The patient is responsible for any balance that the insurance does not cover. Pretreatment Estimates by the insurance company are not guarantees of payment by the insurance company and the patient is responsible for unpaid balances.
- c) We will file your insurance as a courtesy and follow-up on delayed claims for 30 days. After this time period, any unpaid balance is the responsibility of the patient. Insurance is a contract between the employer, the insurance company, and the patient and we cannot be responsible for extensive involvement in the administration of your employment benefit.

3. **We employ a 48 hour cancellation policy** and reserve the right to charge a fee for broken appointments. Please respect our time and that of the other patients.

Signature

Date